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STATEMENT DEMONSTRATING FUNCTIONALITY IN EMERGENCY SITUATIONS

At Line 600 of the USAC – FCC Form 481, HostonConnect, LLC, the subsidiary of Holston Electric Cooperative, certified that it is able to function in emergency situations as set forth in 47 C.F.R. 54.202(a)(1)(ii). This means that HolstonConnect, LLC has more than a reasonable amount of back-up power to ensure functionality without an external source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. This statement will detail how HolstonConnect, LLC is prepared to ensure continued service in an emergency situation.

Backup-Power:

HolstonConnect, LLC has Generac industrial grade backup generators available with a minimum of 8 hours for our main office facility and a minimum of 4 hours at each of the branch offices, substations, broadband NOCs and HUBs locations.

Rerouting of Traffic around Damaged Facilities:

HolstonConnect, LLC has route redundancy for long distance service, E-911 trunking and SS7 signaling trunking.

In the case of isolated groups of customers that may suffer damage due to a cable cut, HolstonConnect, LLC maintains sufficient staff and other resources to be able to put customers back in service in a very short amount of time. HolstonConnect, LLC emergency service equipment is located within its exchange and requires very little time to dispatch.

Traffic Spikes

HolstonConnect, LLC outside plant is designed, engineered and built with sufficient capacity to handle traffic spikes resulting from emergency situations and has been able to do so in the past. HolstonConnect, LLC is in an area where severe weather strikes periodically and has been able to handle communication needs at those times and has the experience from those situations to be able to handle such emergency situations in the future.