

1200 West Main Street
 P.O.Box 190
 Rogersville, TN 37857
 (423) 272-8821 OR (423) 235-6811

Church Hill Office (423) 357-6441
 Russellville Office (423) 581-2066
 Office Hours
 Monday - Friday 8:00 a.m.- 5:00 p.m.

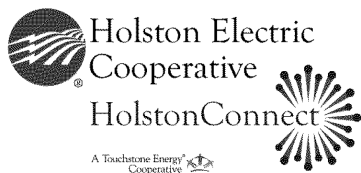
ACCOUNT NUMBER:	123ABC45
CUSTOMER NAME:	DOE JOHN
SERVICE ADDRESS:	123 SMITH ST
TELEPHONE NUMBER:	(423) 555-5555
LOCATION:	9999999

DESCRIPTION OF SERVICES	QUANTITY	CHARGES	TOTAL
INTERNET SERVICE CHARGES			
*A Vault 300 03/19-04/19	1	49.95	
*A Managed Wi-fi	1	10.95	
Total Internet Charges			60.90
TELEPHONE SERVICE CHARGES			
*A Connect Plus 03/19-04/19	1	29.95	
*C FUSF (VoIP)	1	4.58	
*B Telecommunications Sales Tax	1	3.80	
*E FCC Regulatory Fee (VoIP)	1	0.07	
*D E911 (VoIP)	1	2.32	
Total Telephone Charges			40.72
TELEVISION SERVICE CHARGES			
*A Beyond East Res 03/19-04/19			
*E FCC Regulatory Fee	1	119.95	
*B Sales Tax	1	0.06	
*B Sales Tax-Video	1	6.48	
Total Television Charges	1	3.58	130.07
*B Sales Tax	1	0.98	
*A Kaon Box	1	10.00	
KAON BOX			10.98
TOTAL AMOUNT DUE on or before 04/04/19			242.67

Previous balance is subject to disconnection immediately without additional notice.

PLEASE DETACH AND RETURN THE BOTTOM PORTION WITH PAYMENT

TN06370R



1200 WEST MAIN STREET
 P.O. BOX 190
 ROGERSVILLE, TN 37857-0190

ADDRESS SERVICE REQUESTED

ACCOUNT NUMBER	35828004
DUE DATE	04/04/19
CURRENT BILL	0.00
PREVIOUS BALANCE	0.00
TOTAL AMOUNT DUE	242.67
PENALTY AMOUNT	0.00
AMOUNT DUE AFTER DUE DATE	242.67

AMOUNT ENCLOSED _____

*****SNGLP

DOE JOHN
 123 SMITH ST
 ROGERSVILLE TN 37857-2938

5 1

HOLSTON ELECTRIC COOPERATIVE
 1200 WEST MAIN STREET
 PO BOX 190
 ROGERSVILLE TN 37857-0190



0000000000 00035828004 00000011589 00000011589 9

***A - Monthly Calling Plan Charge**

- Charge applicable to any monthly calling plan such as unlimited long distance calling on your wireline bill or unlimited minutes on your wireless bill.

***B - Telecommunications Sales Tax, Sales Tax, and Sales Tax-Video**

- These taxes are imposed by state, local, and municipal governments on goods and services.

***C - FUSF (VoIP) Federal Universal Service Charges**

- The Universal Service Fund (USF) provides support to promote access to telecommunications services at reasonable rates for those living in rural and high-cost areas, income-eligible consumers, rural health care facilities, and schools and libraries.

***D - E911 (VoIP) Includes Both of the Following:**

- **911** - Charge imposed by local governments to help pay for emergency services such as fire and rescue.
- **Telecommunications Relay Service** – Charge to help pay for the relay center that transmits and translates calls for people with hearing or speech disabilities.

***E - FCC Regulatory Fee (VoIP)**

- Telephone and Video/Cable fee required by service providers in support of the regulatory work of the Federal Communications commission (FCC).

Other Use Related Charges

- **Directory Assistance** – Any charges for placing 411 or (area code) 555-1212 directory assistance calls.
- **Operator Assisted Calls** – Charges for any calls connected by an operator. Rates for these calls generally are higher than rates for unassisted calls.
- **Local Number Portability (LNP)** – Telephone number portability allows residential and business customers to retain, at the same location, their existing local telephone numbers when switching from one telephone service provider to another. These fees are not taxes.
- **Federal Excise Tax** - This three percent tax is now applied only to local service billed separately from long distance service.